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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, OCTOBER 8, 2002

PETITION OF

PULASKI EXCHANGE CUSTOMERS

CASE NO. PUC-2002-00051

For Extended Local Service from
Verizon Virginia Inc.'s Pulaski
Exchange to its Blacksburg and
Christiansburg Exchanges

ORDER DIRECTING COST STUDY AND POLL

On March 22, 2002, telephone customers in Verizon Virginia Inc.'s ("Verizon Virginia") Pulaski Exchange petitioned the State Corporation Commission ("Commission") for Extended Local Service ("ELS") to Verizon Virginia's Blacksburg Exchange. Also, on September 16, 2002, telephone customers in Verizon Virginia's Pulaski Exchange petitioned the Commission for ELS to the Christiansburg Exchange.

NOW THE COMMISSION, having considered the petition and § 56-484.2 of the Code of Virginia, finds that this matter should be docketed. We further find that Verizon Virginia should prepare a cost study to estimate the approximate change in the monthly rate for service that would result from the requested extension of local service from the Pulaski Exchange to the Blacksburg and Christiansburg Exchanges. After preparing

the cost study, Verizon Virginia should poll its customers in the Pulaski Exchange regarding their willingness to pay higher rates for local calling to the Blacksburg and Christiansburg Exchanges. If the Pulaski poll is successful, Verizon Virginia should then prepare a cost study to estimate the approximate change in the monthly rates for service that would result from ELS from the Blacksburg and Christiansburg Exchanges to the Pulaski Exchange.

Accordingly, IT IS ORDERED THAT:

(1) This matter is docketed and assigned Case No. PUC-2002-00051.

(2) Verizon Virginia shall prepare a cost study to estimate the approximate change in the monthly rate for service that would result from the requested extension of local service from its Pulaski Exchange to its Blacksburg and Christiansburg Exchanges. Verizon Virginia shall file the cost study with the Commission's Division of Communications on or before October 14, 2002.

(3) Verizon Virginia shall poll its Pulaski Exchange customers to determine whether a majority of those customers are willing to pay an increase in rates for local calling to the Blacksburg and Christiansburg Exchanges and shall file the results of its poll with the Commission as soon as possible, but no later than January 3, 2003.

(4) Pending a successful ballot in the Pulaski Exchange, Verizon Virginia shall provide the Commission's Division of Communications, by April 4, 2003, a cost study for its Blacksburg and Christiansburg exchange customers to have ELS to its Pulaski Exchange.

(5) This matter is continued for further orders of the Commission.